



Kim Feltre, Ed.D., Superintendent of Schools
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Subject: Update Regarding Recent PowerSchool Data Breach

January 17, 2025

Dear BHPS Families and Staff,

As we previously communicated on January 9, 2025, PowerSchool, a cloud-based software vendor used by Berkeley Heights Public Schools, recently experienced a cybersecurity incident involving unauthorized access to certain information in the PowerSchool Student Information System (SIS). PowerSchool has shared the following information regarding their next steps:

- **Identity Protection and Credit Monitoring Services:** PowerSchool has engaged Experian, a trusted credit reporting agency, to offer **two years of complimentary identity protection services for all students and educators whose information from our PowerSchool SIS was involved. This offer will also include two years of complimentary credit monitoring services for all adult students and educators whose information was involved.**
- **Notification to Individuals Involved:** Starting in the next few weeks, in collaboration with Experian, PowerSchool will provide notice to students (or their parents / guardians if the student is under 18) and educators whose information was involved, as well as a phone number to answer any questions you may have about the incident. The notice will include the identity protection and credit monitoring services offer (as applicable).
- As soon as PowerSchool learned of the incident, they engaged cybersecurity response protocols and mobilized senior leadership and third-party cybersecurity experts to conduct a forensic investigation of the scope of the incident and to monitor for signs of information misuse. PowerSchool is not aware of any identity theft attributable to this incident.

In the meantime, I encourage you to visit <https://www.powerschool.com/security/sis-incident/> for up-to date information on the cybersecurity incident.

Have a wonderful weekend!

Dr. Kim Feltre, Superintendent of Schools